HaymanTech Field Services

Keep IT Simple. A phone call is free.

Onsite IT technician for MSPs and IT teams · Brisbane
Dan Hayman · 0477 267 968 · dan@haymantech.com.au · haymantech.com.au/contractors
ABN 68 101 542 772 · Sole trader · Based Macgregor QLD 4109

Police checked	**Own vehicle and tools**	**Remote hands** RustDesk, TeamViewer or yours	**Requests answered same day** Ticket number on every invoice

What I do

- Windows and macOS desktop support, imaging, device swaps
- Microsoft 365: onboarding, Outlook, Teams, OneDrive, basic admin
- Networking: patching, switches, access points, Wi-Fi surveys, NBN cutovers
- Printers, scanners, label and receipt printers
- Hardware rollouts and office moves
- Site troubleshooting where remote has run out of options

Hospitality venues: the specialty

Eighteen years running pubs and hotel floors before IT. I know what a dead kitchen printer costs on a Friday night.

- POS terminals, EFTPOS pinpads, cash drawers
- Kitchen, bar and receipt printers
- Venue Wi-Fi and back-office networks
- Ordering kiosks and rostering PCs
- After-hours maintenance windows
- Vendor coordination with POS and EFTPOS providers

Rates

Engagement	Rate	Notes
Callout	$110 / hour	2-hour minimum ($220), then 15-minute increments
Half day	$420	4 hours on site
Full day	$780	8 hours on site
After hours	× 1.5	Before 7am, after 6pm, weekends, public holidays
Travel	Included	Within 25 km of Macgregor; $1/km beyond, agreed in advance
Urgent / same day	By quote	Call. If I can get there, I will say when and what it costs

Prices are the full amount. HaymanTech is not registered for GST, so nothing is added on top. Invoiced on completion, 14-day terms. Account pricing available for regular work.

Coverage

Brisbane South base. All of Brisbane, Logan, Redlands and Ipswich by arrangement. Gold Coast and Sunshine Coast for full-day work.

Background

Five years in managed-service and field IT. Eighteen years in hospitality operations before that, most of it running venues. Sole trader since 2010.

How I work

Your ticket number on every invoice. Photos and a plain-English close-out note on the job. I ring your dispatcher before I leave site.

Request a callout, half-day or full-day block online at haymantech.com.au/contractors. Online requests need 48 hours' notice and are requests until I confirm. Urgent work: ring 0477 267 968, a phone call is free. Residential and small-business services at haymantech.com.au.